

PERFORMANCE APPRAISAL PROCESS AT BSNL SERVICES

**Project work submitted in partial fulfilment of the requirements for the award of the
degree of MASTER OF BUSINESS ADMINISTRATION**

OF

ANNA UNIVERSITY CHENNAI



BY

VENKADESH MUTTAYA

Reg.No:952321631056

Under the guidance of

Mrs. V.GNANA PRINCY

Assistant Professor



DEPARTMENT OF MANAGEMENT STUDIES

Melathedoor

MAY 2023

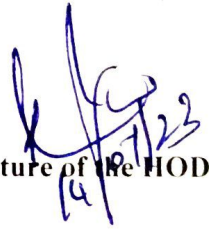
ANNA UNIVERSITY: CHENNAI

BONAFIDE CERTIFICATE

Certified that this report titled “**PERFORMANCE APPRAISAL PROCESS AT BSNL SERVICES**” is the bonafide work of **VENKADESH MUTTAYA (952321631056)** who carried out the work under my supervision. Certified further that to the best of my knowledge work reported herein does not form part of any other thesis or dissertation on the basis of which a degree or award was conferred on an earlier occasion on this or any other candidate.

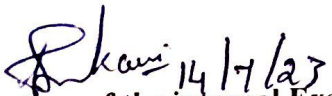

14/07/23

Signature of the Guide


14/7/23

Signature of the HOD

Submitted for the project Viva - voce examination held on 14/07/2023


14/7/23

Signature of the internal Examiner



Signature of the External Examiner

TO

The Head of the Department.

Date: 02.04.2023

Master of Business Administration PSN Engineering College
Melathediyor-627152



Dear Sir,

This is to Certify that VENKADESH MUTTAYA 2 Year MBA at PSN Engineering College Tirunelveli has done his project on performance appraisal process in our organization from January 02 to April 03 2023 He has completed, her project successfully and our wishes for bright future.

Thanking You

For.,

A handwritten signature in blue ink, appearing to read "Hitesh Chawda", is written over a horizontal line.

Manager/Incharge

Registered Office

**No. 24, Old No. 277 Comfort Tower,
4th Floor, 10th Cross,
Wilson Garden,
Bangalore – 560027**

Phone : 080-67458777

Email Id.: hitesh.chawda@bsnl.com

VENKADESH MUTTAYA

Reg.No:952321631056

Department of Management Studies

PSN Engineering College.

DECLARATION

I hereby declare that this project work entitled A study “**PERFORMANCE APPRAISAL PROCESS AT BSNL SERVICES**” This has been submitted in partial fulfilment for the award of MBA degree of Anna university was carried out by **VENKADESH MUTTAYA (952321631056)** under the guidance of **Mrs.V.GNANA PRINCY** This has not been submitted earlier to any other university of the award of any degree/diploma/certificate or published any time before.

Date:

14/07/2023

Place:

Tirumethur



Signature of the student

ABSTRACT

The project work has been carried in “**PERFORMANCE APPRAISAL PROCESS AT BSNL SERVICES**, Located by Bangalore.

This project deals with finding out the factors causing “**SAFETY MEASURES OF EMPLOYEE**” in the organization.

The BSNL SERVICES industry takes to be present one of the supports of the Indian budget. Bangalore is the hubs of spindle productions and is actuality led by the disorganized trivial and standard industry. Therefore, safety and welfare measures are the main concern for the employees in any BSNL SERVICES because the employee’s welfare and safety on and off the job within BSNL SERVICES is the vital concern of the employer. It contains several accommodations, amenities, and services provided to employees for enlightening their well-being, efficacy, economic furtherance and societal prestige. Consequently, the present study procedures descriptive and explanatory approach, the data collected done questionnaire among 208 employees working in BSNL SERVICES, Bangalore, Tamil Nadu. To establish the employee perception towards welfare measures and safety selected BSNL SERVICES to recover the employee welfare and safety measures should be improved.